

### The Media and You

April 18, 2019



### Overview

- What is news?
- Getting your news covered
- The PESO model
- Interview tips 101
- When things go wrong

## What is news?



## How do reporters judge news?

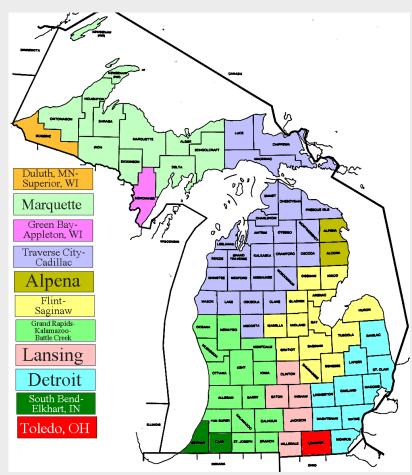
- Immediacy
- Proximity
- Prominence
- Oddity

- Conflict
- Suspense
- Emotions
- Consequence

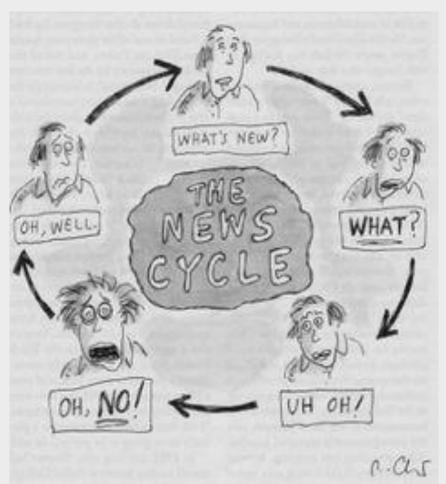


## Why do you need to know?

- Differentiation
  - Media outlets have brands
  - Reporters have styles
- Competition for viewers/readers
  - Outlets/reporters compete with each other
  - Our news competes with all the other news



## The news cycle



### How are stories selected?

- Broadcast (TV/radio)
  - It <u>must</u> be visual
    - Sight
    - Sound
    - Motion
    - Emotion
  - 8 mins in 30-min newscast
    - Avg. length = 41 seconds
  - Time sensitive
  - Sound bytes

- Print
  - It must tell story
  - Sections are focused
    - Local
    - State
    - Business
  - Reporters have beats
  - More time to learn & report
  - Quotations

# How do you get your news out?











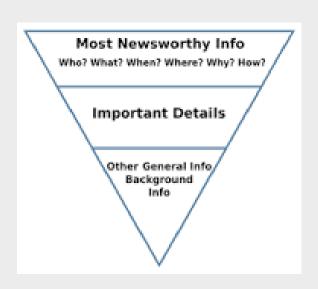


## What do you need to tell them?

- The 5 W's
  - Who
  - What
  - Where
  - When
  - Why
- Contact information email/phone

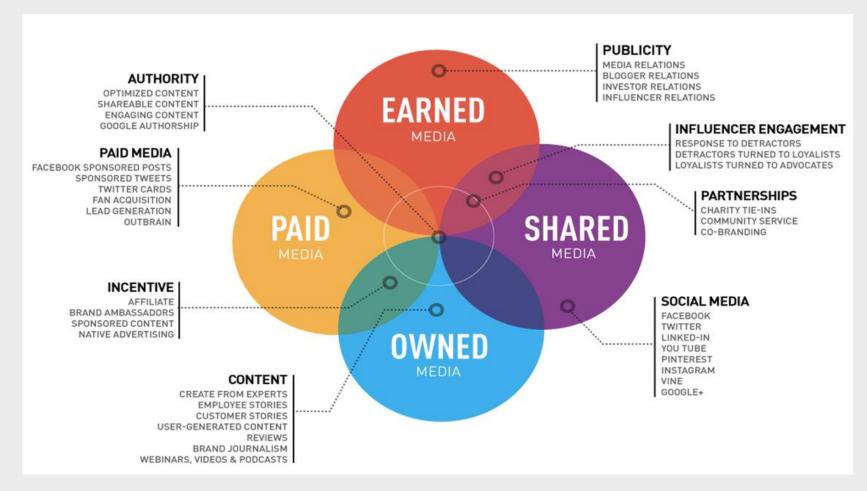


- One page is enough!
- Inverted pyramid
- Boilerplate at the end

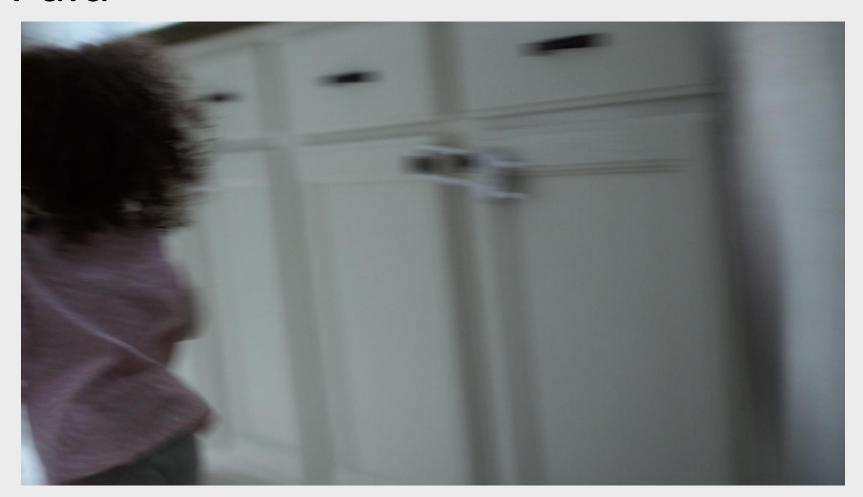


\* Bill Adams, Public Relations Society of America, Ask the Professor

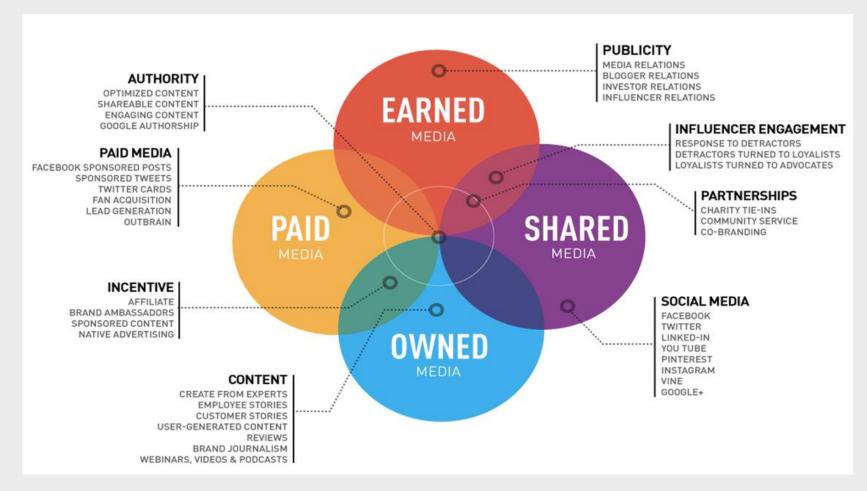
### The PESO Model



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### The PESO Model





STATE OF MICHIGAN

DEPARTMENT OF HEALTH AND HUMAN SERVICES HEN WHITMER LANSING

ROBERT GOI DIRECTOR

OVERNOR

FOR IMMEDIATE RELEASE:

March 29, 2019

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### Michigan issues 'Do Not Eat' Fish Consumption Advisory for all fish in Beaver Dam Pond and Helmer Creek in Calhoun County due to PFAS

LANSING, Mich. - The Michigan Department of Health and Human Services (MDHHS) has issued an emergency 'Do Not Eat' fish advisory for all fish in Beaver Dam Pond and Helmer Creek in Springfield due to perfluorooctane sulfonate (PFOS).

Bluegill filets tested from a result, MDHHS is issu and Helmer Creek, both in Calhoun County. The advisory does not extend into the



### HEALTH ALERT: Do not eat fish from southern Michigan pond and creek



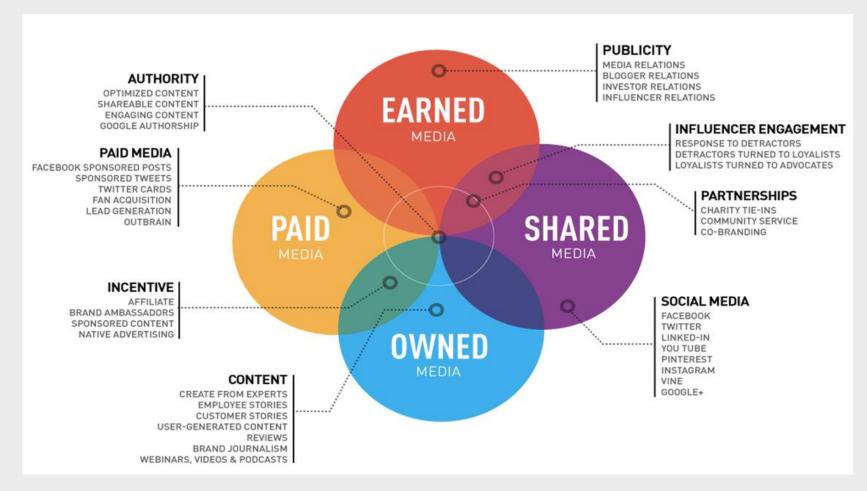


LANSING, Mich. (AP) Michigan health officials have issued an emergency "Do Not Eat" advisory for all fish in a southern Michigan pond and creek due to high levels of perfluorooctane sulfonate.

The Michigan Department of Health and Human Services says bluegill fillets tested from Beaver Dam Pond were found to have high levels of the chemical. The warning extends to the pond and Helmer Creek, both in Calhoun County, but not to the nearby

The department said Friday that touching the fish or water and swimming in the pond or the creek is not considered a health concern, but foam that forms on the pond or creek may be. It says people should wash after touching foam.

### The PESO Model



### Shared

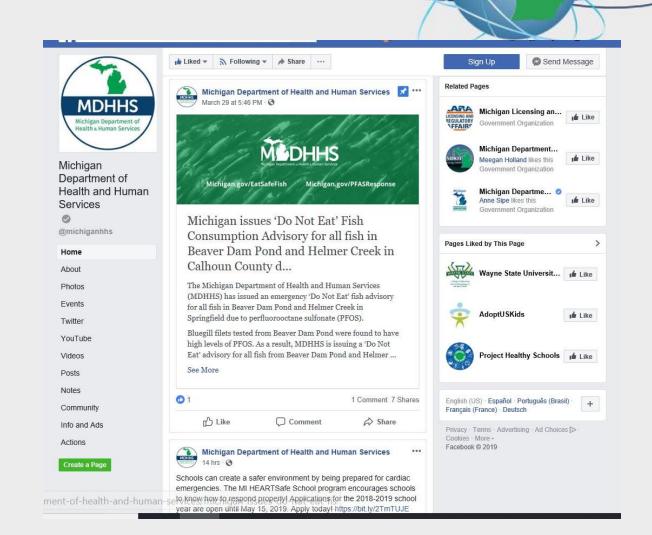




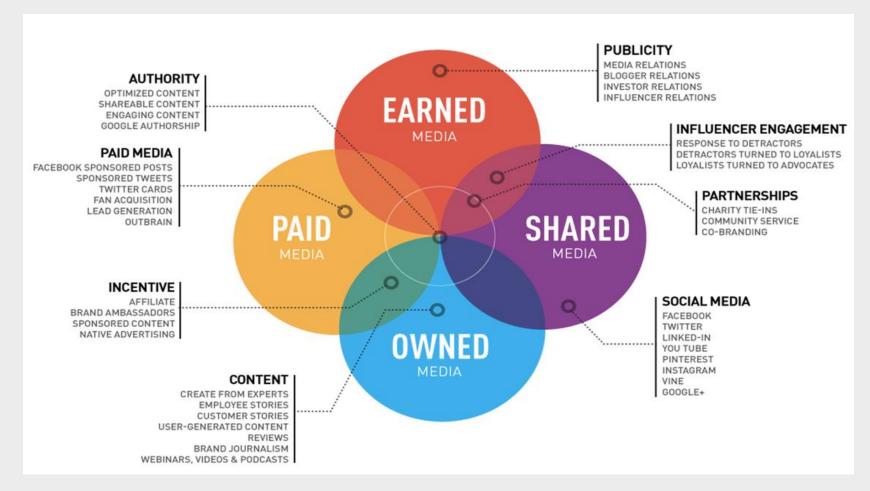








### The PESO Model



### **Owned**

- News releases
- Website
- Newsletters
- Brochures



### Interview 101

- 1. Do your homework
- 2. Develop your message/talking points
- 3. Practice the interview
- 4. Speak in Sound Bites
- 5. Avoid jargon and use everyday language
- 6. Be the expert

- 7. Don't answer hypothetical questions and answer the question asked
- 8. Look professional and watch your body language
- 9. Never lie to a report or be defensive
- 10. Remember you are ALWAYS on the record

## When things go wrong

- Crisis communications
  - Be quick.
  - Be accurate.
  - Show empathy.
  - "No comment" is not a good option.



## Working with Media-An Exercise

### The scenario:

- You have 5 measles cases confirmed in your county.
- Some of the cases are children who attended school while they were contagious.
- This particular school has a high rate of waivers (over 30%) for kindergarteners, most due to philosophical reasons.
- The media wants to know what you are doing to prevent spread of the disease.

## Summary

- What is news?
- How do you get your news covered?
- What is the PESO model?
- What are you ALWAYS on during an interview?
- What do you do when things go wrong?

### **Contact Information**

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Questions?