## LPH Program Impact Reports

What they are, and why you should use them ©





# Once upon a time, there was some data in some excel charts...

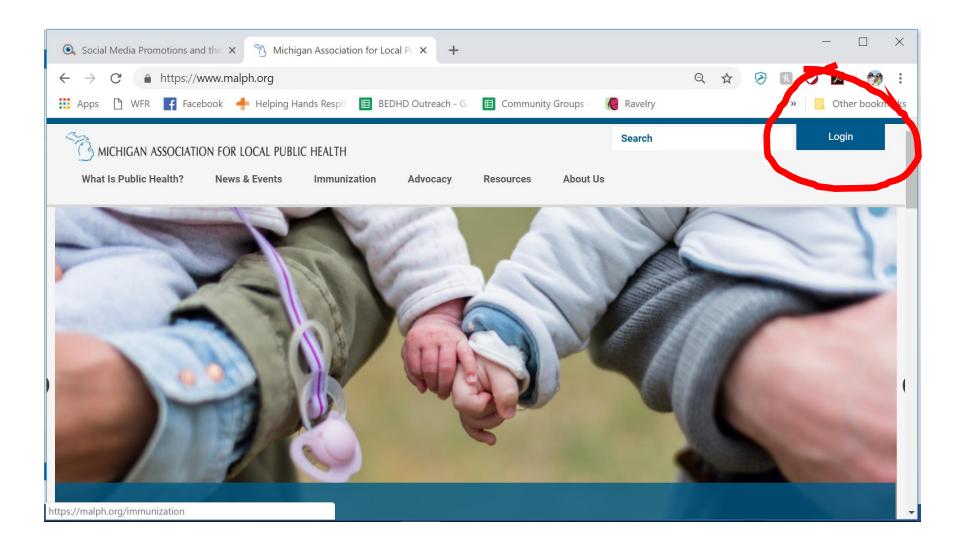
So many interesting things about local health departments!

### The Local Public Health Inventory

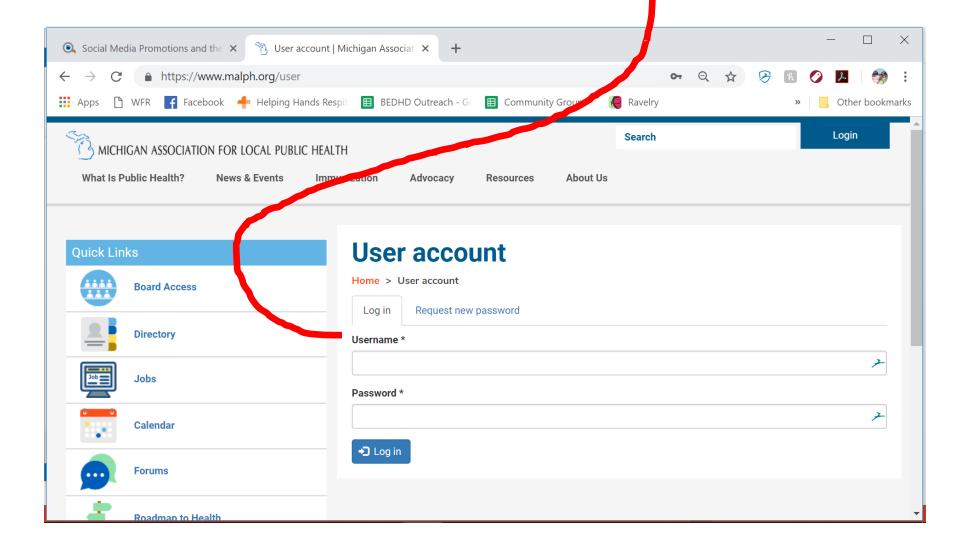
- In 2016 and 2017, through funding from the State of Michigan, the Barry-Eaton District Health Department worked with Public Sector Consultants to survey all local public health departments (LHDs) about their services and capacities in order to support LHDs interested in cross-jurisdictional sharing opportunities.
- The survey was originally sent out in 2016 and was revised and expanded and sent out again in 2017.
- The survey captured each LHD's administrative information, services and supports offered, and individual staffing make-up. Full survey results were provided to all LHD health officers in a filterable Excel document.

# How to access the LHD Services and Staffing Inventory Excel Files

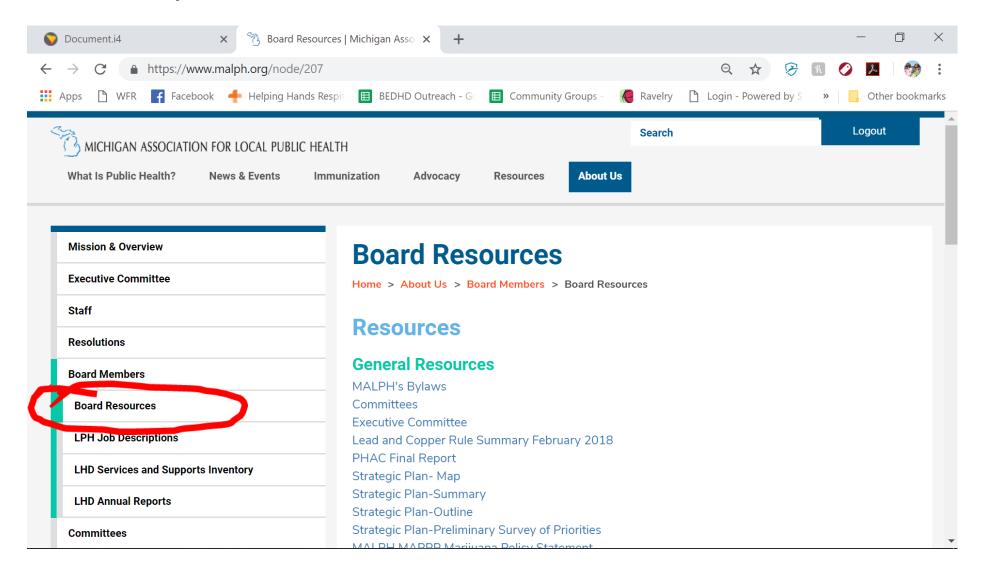
## www.malph.org

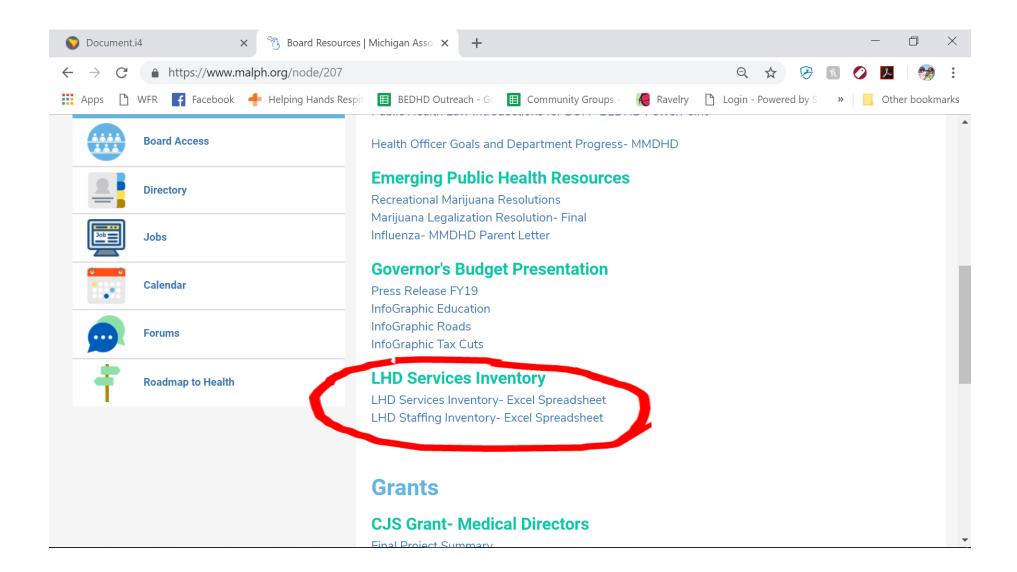


## Health Officer Logs In



### Survey Results – Excel Files





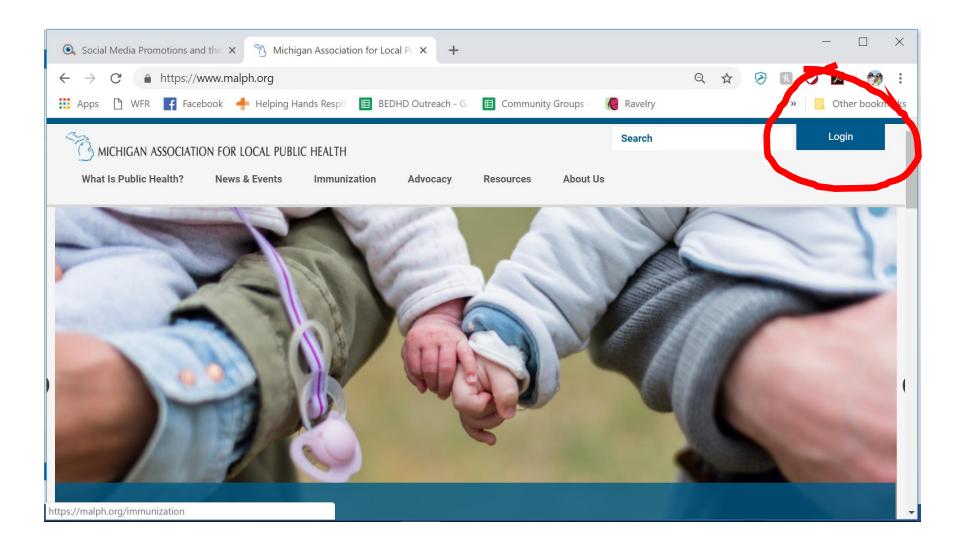
### Challenges...

- The local public health services and staffing inventory is very broad but rather shallow in terms of detailed program information.
- How can we make the inventory easier to use for health departments?
- Perceptions:
  - that the public does not know what we do
  - Legislators do not know what we do
  - State agency workers do not know what we do
- Still...could we, inspired by the variety of programs and services done by local health departments in Michigan, try to communicate the impact that local public health plays?
- How can we use all the tools in our toolbox to make great communications?

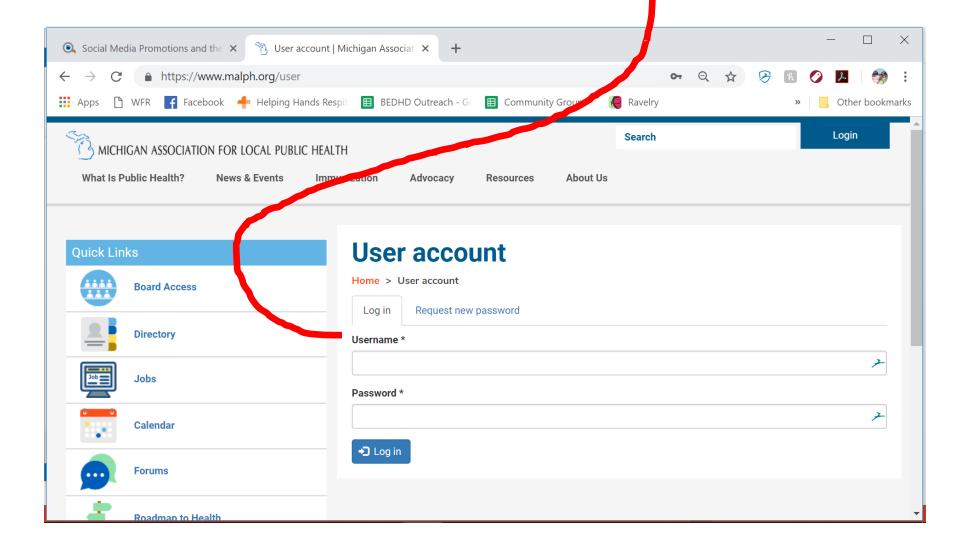
# Where to find already-made charts with this data?

How to access the Tableau Dashboards

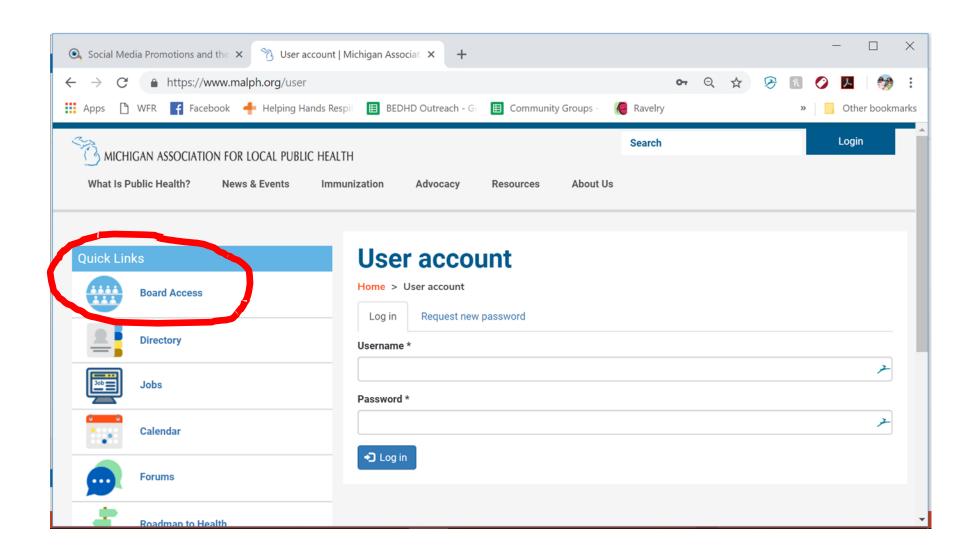
## www.malph.org



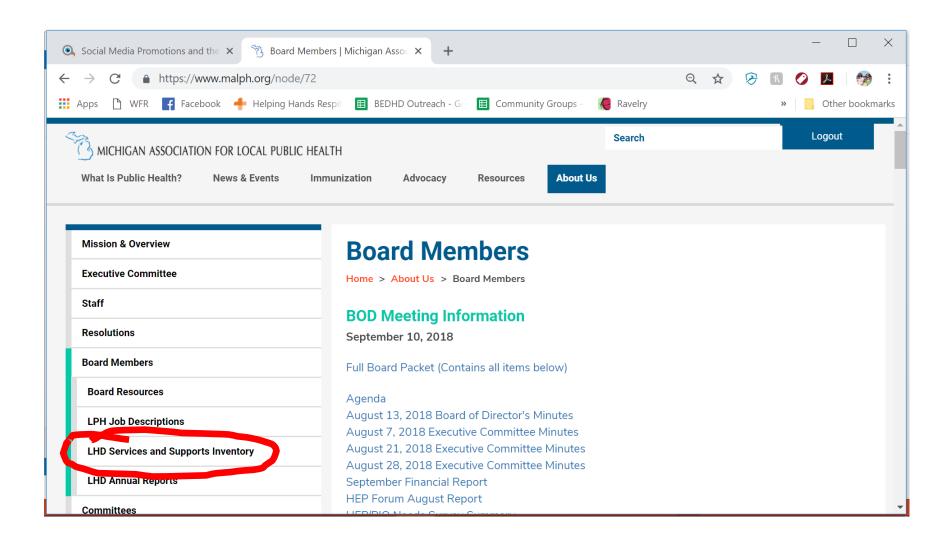
## Health Officer Logs In



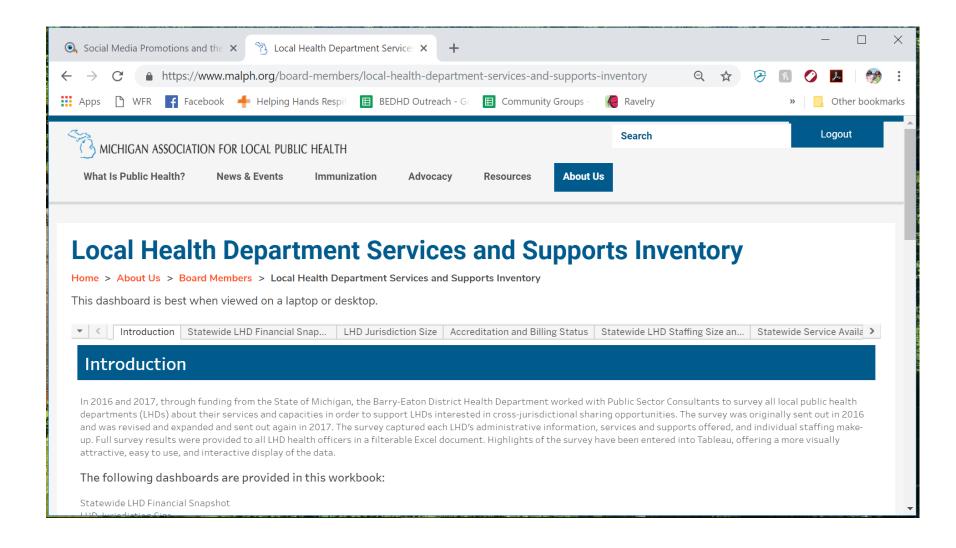
#### Then click on "Board Access" on left menu



## LHD Services and Supports Inventory



#### Dashboard!



## Program Impact Reports

Finally, we get to the interesting part.

### What are they?

#### Local reports:

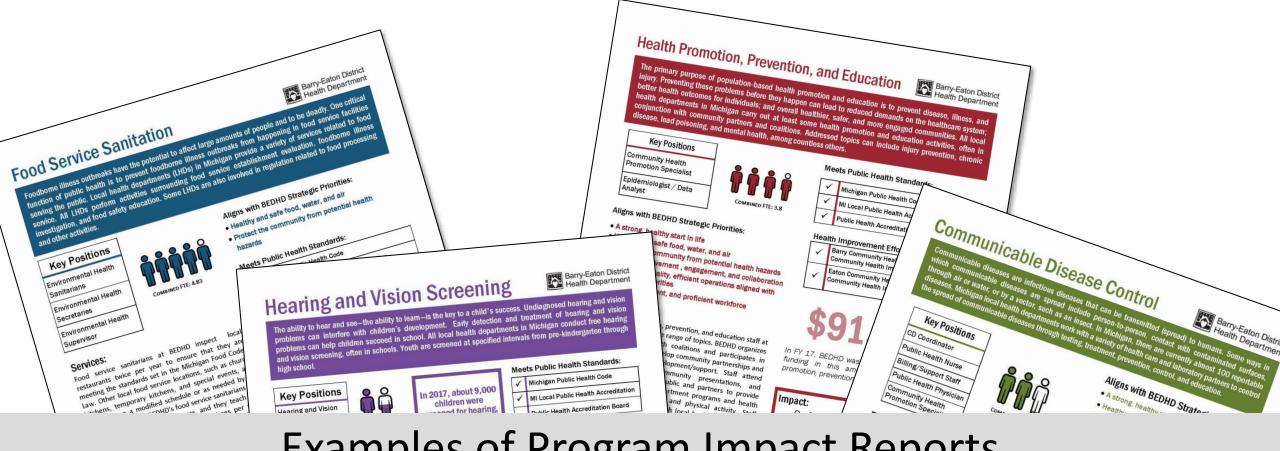
- Available as Publisher files so they can be edited
- Our examples is on BEDHD, but you can take ours and change it to fit your own health department information
- Use data from the inventory, local budget info (# staff), program data

#### State-wide Reports:

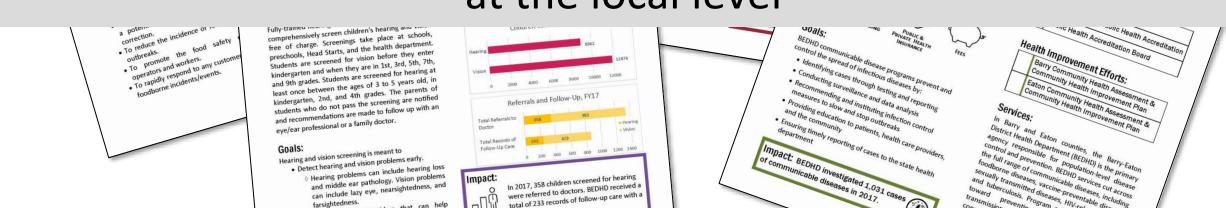
- Available as Publisher files so they can be edited
- Intended to be used by any local health department, MALPH, or other partners
- Use data from the inventory, and state data if available

#### A note before we start

- We did our best!
- Often, we used language from our agency brochure or website, state program websites or resources, or descriptions from other health departments
- You may edit them as you see fit to best explain your health department's work
- The "statewide" publications are meant to show what Local Health Departments do collectively across the state, not to speak for the MDHHS/DEQ/MDARD programs at the state level.



## Examples of Program Impact Reports at the local level



### Local Topics available:

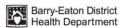
- Children's Special Health Care Services
- Women, Infants, and Children's Program
- Immunizations
- Lead Screening and Response
- Hearing and Vision Screening
- Communicable Disease Control
- HIV/AIDS Programs
- Tuberculosis Control
- Sexually Transmitted Infections
- Access to Healthcare Outreach and Enrollment
- Behavioral Health

- Environmental Health: General Services
- Environmental Health: Recreational Facilities
- Food Service Sanitation
- Sewage Management Activities
- Water Supply Quality and Safety
- Emergency Preparedness
- Epidemiology and Surveillance
- Health Promotion, Prevention, and Education
- Tobacco Prevention
- MIHP
- Family Planning

## Generally, each report includes these elements:

- General description
- Staffing list/visualization
- Alignment with agency strategic plan
- Alignment with outside standards/requirements (Public Health Code, PHAB, Michigan LPH Accreditation)
- Funding information
- Description of the service
- Goals (what is it trying to achieve?)
- Impact (what difference does it make?)

#### Health Promotion, Prevention, and Education



The primary purpose of population-based health promotion and education is to prevent disease, illness, and injury. Preventing these problems before they happen can lead to reduced demands on the healthcare system; better health outcomes for individuals; and overall healthier, safer, and more engaged communities. All local health departments in Michigan carry out at least some health promotion and education activities, often in conjunction with community partners and coalitions. Addressed topics can include injury prevention, chronic disease, lead poisoning, and mental health, among countless others.

#### **Key Positions**

Community Health Promotion Specialist

Epidemiologist / Data Analyst



#### Aligns with BEDHD Strategic Priorities:

- · A strong, healthy start in life
- · Healthy and safe food, water, and air
- Protect the community from potential health hazards
- · Enhance involvement, engagement, and collaboration
- Assure high-quality, efficient operations aligned with community priorities
- · A healthy, efficient, and proficient workforce

#### Services:

The health promotion, prevention, and education staff at BEDHD work on a wide range of topics. BEDHD organizes four community health coalitions and participates in about 25 others to develop community partnerships and engage in policy development/support. Staff attend health fairs, give community presentations, and communicate with the public and partners to provide education on health department programs and health topics, such as nutrition and physical activity. Staff collect, monitor, and publish local health data to track health trends in the community and help prioritize issues to address. Finally, staff apply for and coordinate grant funding for interventions to improve health outcomes.

#### Goals:

Health promotion, prevention, and education activities are meant to:

- · Prevent adverse health outcomes.
- Engage the community and partners in improving health.
- Address health outcomes that need to be improved, often with evidence-based interventions.

#### Meets Public Health Standards:

✓	Michigan Public Health Code	
✓	MI Local Public Health Accreditation	
✓	Public Health Accreditation Board	

#### **Health Improvement Efforts:**

1	Barry Community Health Assessment and Community Health Improvement Plan
1	Eaton Community Health Assessment and Community Health Improvement Plan

\$91,883

In FY 17, BEDHD was awarded competitive grant funding in this amount to carry out health promotion, prevention, and education activities.

#### Impact:

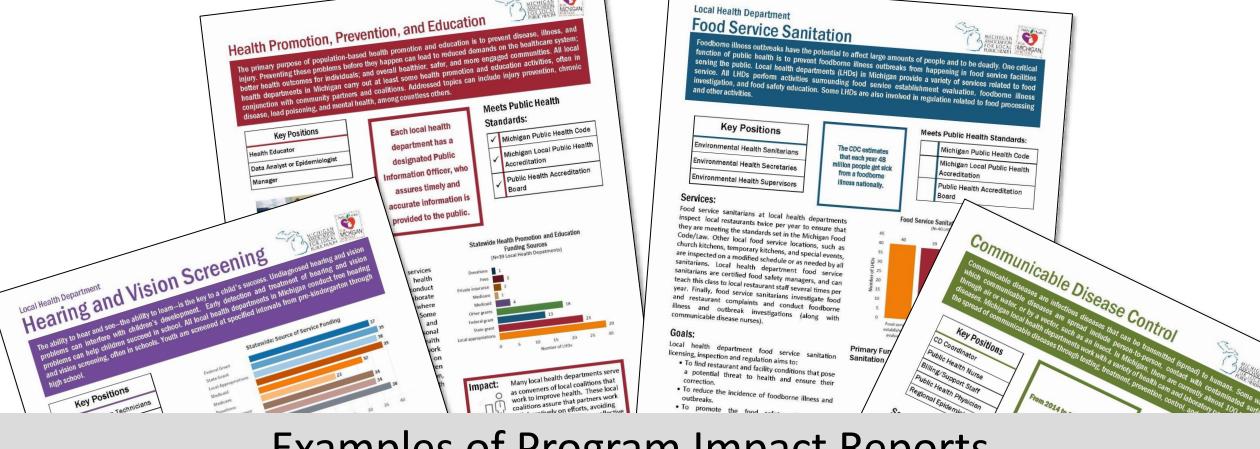


Recent successes of BEDHD health promotion, prevention, and education staff and/or their coalitions include:

- Helping Eaton Rapids Medical Center to institute adolescent depression screenings for youth patients.
- Collecting and analyzing county-level health data through the 2014-16 Behavioral Risk Factor Survey.
- Opening the Barry County Baby Café, where moms can come for breastfeeding support.
- Educating medical providers on access to oral health care for low income, underserved populations.

## Examples of other kinds of content to swap in/out:

- Callout text (such as dollar amount of funding)
- Quote from program participant
- Program data
- Population data
- Picture
- Program logo
- Partners



## Examples of Program Impact Reports at the state-wide level





#### Statewide Topics available:

- Children's Special Health Care Services
- Women, Infants, and Children's Program
- Adult Immunizations
- Childhood Immunizations
- Lead Screening and Response
- Hearing and Vision Screening
- Communicable Disease Control
- HIV/AIDS Programs
- Tuberculosis Control
- Sexually Transmitted Infections
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#### Data from the inventory!

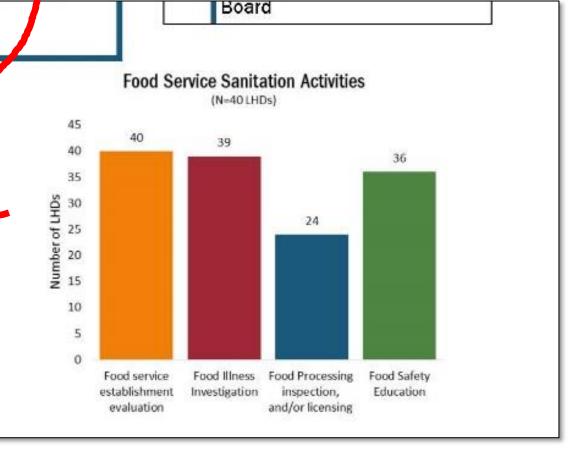


#### Data from the inventory!

Environmental Health Supervisors

#### Services:

Food service sanitarians at local health departments inspect local restaurants twice per year to ensure that they are meeting the standards set in the Michigan Food Code/Law. Other local food service locations, such as church kitchens, temporary kitchens, and special events, are inspected on a modified schedule or as needed by all sanitarians. Local health department food service sanitarians are certified food safety managers, and can teach this class to local restaurant staff several times per year. Finally, food service sanitarians investigate food and restaurant complaints and conduct foodborne illness and outbreak investigations (along with communicable disease nurses).



#### What to Include vs. Exclude

- The process of deciding what information, and the method of sharing that, was more contentious than we thought. Lots of revisions from our Health Officer for various reasons.
- Potentially sensitive information
  - # of FTEs in various programs ended up doing total FTE in a program
  - Exact funding amounts ended up sharing the sources with a graphic
  - Health Department budget/per person comparisons to others
  - Salary information did not share
- While all of the is FOIA-able, consider the audience and potential issues

#### Distribution Ideas

- Agency website
- Social media
  - Engage the public by using a small portion of or one fact from a report
  - Then link to the full impact report
- Newsletters
- Post in your office / clinic
- Hand out or point out to clients

- Internal (new hires, staff in other divisions)
- Board of Health / governing body meetings
- Advocacy / funding opportunities
- Public events
- Promotion for National Public Health Week