



STATE OF MICHIGAN

GRETCHEN WHITMER
GOVERNOR

DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

ROBERT GORDON
DIRECTOR

MEMORANDUM

DATE: April 1, 2020

TO: Health Officers
Family Planning Coordinators/Executive Directors

FROM: Deanna Charest, Manager 
Reproductive Health Unit

SUBJECT: COVID Emergency – Telemedicine in the Family Planning Program – FP-06-20

The Michigan Department of Health and Human Services (MDHHS) Family Planning Program appreciates the efforts and creative changes in procedures and practice that Michigan Family Planning Clinics are making to continue providing family planning services to clients where possible. This correspondence is to assure that agencies are aware of the temporary policy changes the U.S. Department of Health and Human Services (HHS) and MDHHS Medicaid have made in telemedicine to promote social distancing during the coronavirus (COVID-19) emergency.

Following the Centers for Disease Control and Prevention (CDC) and State recommendations for social distancing to slow the spread of COVID-19 and to preserve health system capacity to provide health services during the pandemic, the HHS Office of Population Affairs (OPA) will allow Title X services where practicable to be offered via telehealth. These visits can count as Title X visits. Agencies wishing to do this should follow state Medicaid and other insurance guidelines. This will be allowed until the end of the COVID emergency.

MDHHS Medicaid has distributed several Policy Bulletins expanding parameters around telemedicine in this emergency. Please visit the [Medicaid Policy Bulletin website](#) for additional information. Of special note are MSA 20-12 and MSA 20-13 which relax technology requirements using telemedicine during this emergency period. Questions directly related to Medicaid Policy should be directed to Provider Support at 1-800-292-2550 or ProviderSupport@michigan.gov.

As a resource, please also find the HHS Office of Civil Rights guidance on Telemedicine and HIPAA during the COVID emergency [here](#).

As always, please reach out to your agency consultant with any questions or concerns.