Due to the extreme stressors placed on the Michigan public health system by the COVID-19 crisis, a review of system performance was needed to make improvements that build capacity and resilience. Public Sector Consultants (PSC) of Lansing, MI, has engaged with MALPH, local health departments, and many other stakeholders to understand the strengths and limitations of the system as it existed at the time of the crisis and how certain strategies would make the system more effective.