

Billing Forum Meeting

May 15, 2024

Facilitated by: Taylor Hart – Monroe County taylor.hart@monremi.org

Meeting Minutes: Katie Hensley – Washtenaw County hensleyk@washtenaw.org

Additions to agenda

- Adding the conference to the agenda

Email follow up

- There were no e-mails from the group that have not been addressed

Billing listserv

- Microsoft did an update and it is affecting the listserv function. New people can be added but they are unable to send emails. This is being fixed – there will be 2 days where service is unavailable

TransactRx

- There are 835 files available for download, is anyone able to use them for auto-posting to Patagonia?
 - The general consensus is that the remittances are posted manually. Because we need to set up TransactRx as a contract payer, it doesn't create a claim with the client's actual insurance information.
- TransactRx is free to use, as in you don't send a check for a fee, but they do take a small amount per claim for administrative costs. The amount wasn't known off the top of the top of users' heads.

Handbook

- The group for the billing handbook is meeting in Livingston. They met yesterday and it is going well. If you have ideas for what should be included, email Julie Baker at Midland jbaker@co.midland.mi.us

Conference

- Save the dates will be coming soon
- We will have our September billing meeting in Mt. Pleasant from 5-6pm on Wednesday
 - There will be no dinner on Wednesday
- Then the conference will kick off on Tuesday morning at 8:30am
- Taylor is working on getting someone from Blue Cross and Patagonia to come
- Friday there will be presentations on Medicaid outreach and CHW billing