

Billing Forum Meeting

February 15, 2023

Facilitated by: Taylor Hart – Monroe County taylor.hart@monremi.org

Meeting Minutes: Katie Hensley – Washtenaw County hensleyk@washtenaw.org

Additions to agenda

- No additions to today's agenda
- Taylor will aim to ask for agenda items the week before the meeting
 - We will also work to get people from the health plans on the call if there is an issue that calls for that

Introductions

- Steve Ireland works with rate review and has been working on cost settlements since around 2007. He does work with rates for other entities besides LHDs. Has worked with claims and claim data for going on 30 years. Steve has a very close relationship with Medicaid policy. And also expertise on how billing ties into the full cost report.
- Tammy Stevens is a senior auditor in rate setting review section. Attends the MALPH admin meetings and is the touchpoint for questions. Works with full cost. Is learning about billing & coding by sitting in these meeting.

Molina/Meridian

- Monroe got a check for some Meridian claims (about 20)
- Monroe got 2020 claims pulled back for NPI discrepancy, even though it was billed using the health department as the rendering
- Ottawa is getting denials from Molina for MIHP claims due to missing prior authorizations. Erin from Monroe emailed the group contact information to help with this issue
- Steve Ireland from MDHHS met with Health Plans last week
 - Steve clarified to them that if the claim is billed with an MIHP specialty and MIHP code it should pay the MIHP rate
 - Policy was concerned because there may be services provided that are not MIHP services but use MIHP codes. There are worries about overpayment. Steve stated he is not concerned that the risk of MIHP providers also billing the codes for non-MIHP services is high
 - Steve is currently waiting for policy to move forward

Accounting Conference

- The conference will be held in September
- Send ideas of what you would like to see at the conference to Taylor. The education committee from the admin forum will also be seeking one or two volunteers from the billing group to ensure we get the best value

Kindergarten Dental Screenings

- At MALPH this came up and asked the state for resources on how to implement the program. Pushback has to do with funding not covering the cost of the program.
- District 2 is excited and moving forward. They plan to screen 250 kids by May.
- There is concern about the time it would take for data entry since the claims will need to be entered manually and the insurance treated as a contract payer.
- Ottawa County uses Dentacon for their dental claims
- UP has hired dental hygienist for this work but it has not started yet

Roundtable – Questions or Concerns

- Ingham County asked about getting denials for Hearing & Vision screens due to age.
 - The codes for hearing and vision screens only pay for ages 3 through 6. They will also only pay 3 times per calendar year.
 - The Medicaid code & rate reference tool in CHAMPS has this information
- LMAS – Having issues with commercial insurance paying the correct amount or at all for the depo, especially BCBS/BCN
 - The blue cross fee schedule updated May 2022, they are paying correctly, the fee is reduced – 14 cents per mg is the new rate
 - One county mentioned they do not put an NDC on the claim and it pays
- Barry-Eaton asked about blood lead denying as a bundled service
 - It may be because of multiple services on the same day. If that is the case, put modifier 25 on the office visit
 - Commercial insurance will deny for bundled but Medicaid will pay
 - If you bill a hemoglobin you can't bill for a blood lead stick due to it being a duplicate service – it is one stick for two tests
 - If you bill a high volume of blood lead tests it may be worth looking into purchasing a lead machine to do the labs in-house.
- Washtenaw asked if any others were billing for specimen handling or blood draws for t-spots
 - Specimen handling is a non-payable code for almost all insurances
 - No county spoke up about billing the blood draw
- Credentialing – Amy Decker has questions regarding credentialing and roadblocks
 - Multiple billers replied in chat that they had experience in credentialing and contracting with insurance payers