

# Billing Forum Meeting

August 16, 2023

Facilitated by: Taylor Hart – Monroe County [taylor.hart@monremi.org](mailto:taylor.hart@monremi.org)

Meeting Minutes: Katie Hensley – Washtenaw County [hensleyk@washtenaw.org](mailto:hensleyk@washtenaw.org)

## Additions to agenda

- No additions to the agenda

## Patagonia Billing Group

- The first Patagonia meeting will be held after the general billing portion of today's call

## BCBS Claims

- Ottawa is getting 'red sheets' (CMS 1500 claim forms) from BCBS with the error "Minimum charge of \$0 is required"
  - There is a \$0 charge, but there is nothing showing up on the line item on the paper CMS 1500
  - Try putting in a ticket with Patagonia, there may be an issue between Patagonia and Office Ally

## New Medicaid Policy

- Regarding the CHW policy 2332
- Do you need a new type 2?
  - No, you do not need a new Type 2 NPI, you can associate the Type 2 to the Type 1 in CHAMPS so it is their billing NPI
- Concern for how to track duplicate services between CHWs and services provided outside of the health department
- proposed policy 2332 and comments can be emailed to [pittse@michigan.gov](mailto:pittse@michigan.gov)
- Community Connections for billing – Sue
- An email was shared with the group regarding public comment for this proposal by Jennifer Brassow
  - The proposed policy is #2332 and comments can be sent to [pittse@michigan.gov](mailto:pittse@michigan.gov)
  - All LHDs are encouraged to respond
- HDNW has been billing through community connections for CHW services
  - In their contracts with some of the health plans they have very specific CPTs/dx codes you need to bill in order to get paid. Some others bill a flat per client per month rate
  - Patagonia would need to be a Pathways Certified hub member in order to bill Community Connections, it is costly and Patagonia has opted not to do it
  - You need to pay to a certification fee for Pathways

- They are working with a vendor in Traverse City to build a software system for Community Connections/pathways
- Per policy MHPs are included in this
- It is unclear if this policy is discussing the current model of CHW Community Connections billing, or if this something new that would have less stringent billing rules

### **GAAC**

- Debbie from Patagonia will be attending the conference
  - Bring questions and issue with you, we want to make sure we have time for Q&A
- Molina is also going to be there
  - They will give a 'best billing policies' presentation
  - Focus on MIHP, family planning, imms
  - There will also be time for Q&A
- BCC did express interest to Steve Ireland in coming to the conference
- There will be a group outing to the casino to play bingo, everyone is welcome

There will be no September billing meeting due to the conference