

Billing Forum Meeting

April 12, 2023

Facilitated by: Taylor Hart – Monroe County taylor.hart@monremi.org

Meeting Minutes: Katie Hensley – Washtenaw County hensleyk@washtenaw.org

Additions to agenda

- None

Molina

- Monroe just got a large check with MIHP claims dating back to January 2022, it seems like they are correcting the NPI/underpayment issue

MIHP Bulletin

- It is going to take time to figure out a process to get telehealth coded properly. Nobody on the call had a solidified plan to share with the group
- Bulletin #2317

Modifiers in Patagonia

- Chippewa – Applying modifier and issue having them ‘stick’ in Patagonia. Using 90 on some lab work but it does not show on the ESB. She adds it to the fee schedule. The letters seem to stick but not the numbers
 - You need to add the modifiers to the line on the ESB
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Payments in Patagonia

- Issues with front desk posting payments to a client’s ledger without the claim being approved
 - If the payment is posted to the client account before it has been approved in the ESB, it is a hassle to get the payment to match the claim on the ledger
 - Monroe & Washtenaw – Front desk staff will approve self-pay claims so they can post the payments they receive at time of service

GAAC

- Tammy & Steve are okay with the time slot they have been given
- Debbie from Patagonia is going to at the conference and give a 'what's new' presentation and participate in a Q&A
- Conference is September 14-15
- Baker College, Davenport University, Ferris State, Macomb CC, Schoolcraft all offer billing/coding classes. Can we reach out to them for someone to give a presentation that will help earn CEUs?
 - Kate goes to Baker and will reach out to her academic advisor
- Will health plans be there?

June Meeting

- Taylor will be on vacation for the June meeting – can we move the meeting to the week before or after?

Roundtables – Questions or Concerns

- TCHD's NP is going to start providing IUD instertion/removal – are FP programs successfully billing?
 - Nobody spoke up with issues, they are getting reimbursed
- Ottawa – Blue Cross Complete not paying MIHP correctly
 - 99402 is getting paid at the regular fee not the MIHP fee
 - Will reach out to the group with more details
- Multiple MIHP NPIs
 - It varies department to department on who has a separate NPI for their MIHP