

Case Investigation and Contact Tracing Summer Series



As part of its mission to provide case investigation and contact tracing support to local health departments during the COVID-19 pandemic, Michigan Department of Health & Human Services will be offering a series of summer sessions intended for local health department contact tracing staff.

The four sessions of the series will be every other Wednesday from 1 – 2 PM on Microsoft Teams.

[Click here to join the virtual meeting room for any of the sessions.](#)

Traceforce for local health departments: a refresher

Wednesday, July 14, 2021 @ 1 – 2 PM



Traceforce is the new contact tracing data system that MDHHS created to track outreach and monitoring of COVID-19 contacts. Local health departments can use Traceforce to make calls without using a cell phone or landline, track symptom monitoring, sign contacts up for automated monitoring texts, automatically email contacts a letter of verification, automatically send symptomatic contacts to MDSS for case investigation, run reports on their work, and more. Whether you use Traceforce daily or want to get a refresher of its capabilities, join this session.

Motivational interviewing in a changing COVID environment

Wednesday, July 28, 2021 @ 1 – 2 PM



Motivational interviewing, or “meeting the client where they are,” is a critical soft skill in the case investigator or contact tracer’s toolkit. As more people are vaccinated, pandemic restrictions are lifted, and the guidance for who should quarantine evolves, client motivations are also changing. An MDHHS trainer will intro the session with tips and tricks on motivational interviewing, but the majority of the time will be open sharing for case investigators and contact tracers to share with each other what they’ve found works at this stage in the pandemic...and what doesn’t.

Michigan’s case investigation and contact tracing targets

Wednesday, August 11, 2021 @ 1 – 2 PM



In May 2020, MDHHS and Dr. Joneigh Khaldun published a memo to local health departments outlining Michigan’s strategy for case investigation and contact tracing for COVID-19 and providing target metrics for case investigation and contact tracing. Why do these metrics matter? How should programs adapt at this stage of the pandemic to meet these metrics? How does a local health department evaluate their performance against these metrics or against others in the state? Learn more in this session.

Efficient outbreak investigations

Wednesday, August 25, 2021 @ 1 – 2 PM



As the COVID-19 pandemic moves from a stage of uncontrolled community spread to a new stage with fewer cases each day, it is critical to act quickly in identifying outbreaks to contain the spread of the virus. A robust outbreak investigation requires moving quickly and methodically. Join this session to learn more about how to use tools like the MDSS to make outbreak investigations more efficient.