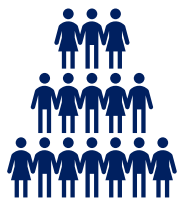


MDHHS Contact Tracing Support

The Michigan Department of Health and Human Services is providing case investigation and contact tracing support to interested Local Health Departments to manage increased workloads due to COVID-19.

There are several types of assistance available. Please review the options below. If you have any questions, please contact Katie Macomber (macomberk@michigan.gov)



Request Public Health Volunteers: Request volunteers from your local community who have signed up to assist with COVID-19 public health response. Many of these volunteers have a professional background in public health. Email MDHHS-COVIDPublicHealthVolunteers@michigan.gov to request a form to provide additional details about the request. Other types of volunteers are also available upon request, including medical volunteers and those with administrative experience.



Centralized Contact Tracing and 14-Day Follow Up: Interested Local Health Departments can ask MDHHS to take on contact tracing for the LHD. MDHHS is already piloting this model with several LHDs. A statewide pool of trained volunteers and staff make calls using remote call center and texting technology. To express interest and learn more, please email Katie Macomber.



General Technical Assistance: The Department is also available to provide general technical assistance to LHDs for case investigations, contact tracing, and other COVID-19 response efforts. MDHHS is able to assist with technology solutions, MDSS and OMS data analysis, and more. The Department is eager to provide support.

Coming Soon



Access to Tracing Technology: MDHHS has developed remote call center technology to expedite and simplify the contact tracing process. The platform integrates data from MDSS and OMS. MDHHS is working with its technology partner to make this available for LHDs to use, and LHDs will be notified when it is available.